



INSTRUCTIONS FOR SAMPLE COLLECTION AND SHIPMENT OF KARYOTYPING TESTS (Frozen cells)



Please follow these instructions carefully to ensure proper sample reception and completion of the test.

Do not send any sample to us without prior notice

To be done at least one week before your shipment

Fill in the [Sample release form](#) carefully for all the samples to be tested and send it by e-mail in an **Excel format** to services@stemgenomics.com.

Method	Material	Shipment Temperature
-Send one (or two) vial(s) containing 10⁶ cells. An aliquot of medium sufficient for thawing and maintenance in culture for 5 days and two empty T25 flasks are required with the cell vial(s). Add any special reagent(s) (such as Rock inhibitor) and, in case of adherent cells, basement membrane (such as Vitronectin or Geltrex). - Place samples and media into separate sealed bags in a box with plenty of dry ice. -Include the printed version of the completed Sample Release Form in the shipment. -Send your thawing and culture protocols to: services@stemgenomics.com	For each sample: One vial containing 10⁶ cell + Media for thawing and culture + Two empty T25 flasks + Special reagent(s) & Basement membrane (if adherent cells)	 Dry ice

Shipment (the following instructions must be strictly followed)

Triple package. For example, place inside a sealed plastic bag, then Styrofoam container, then cardboard box.

Optional: you can write "Exempt Human Specimens" on the outside of the box.

Ship **overnight** to:

Stem Genomics - Testing Service
Cap Sigma
1682 rue de la Valsière
34790 Grabels
France
VAT n°: FR79841152077
EORI n°: FR84115207700027

Phone number and email address to give to the transporter:

+33 420 900 201
services@stemgenomics.com

Total declared value: 10 € (or USD)

Description of Goods: Biological non-commercial samples.

HS Code: 3822.00.0000 or 3822.00.0090 or 3002.59.0000

The proforma invoice must contain the words "no commercial value" and "value for customs purposes only"

Contact services@stemgenomics.com with your shipping tracking number.